



Arab Engineers for Engineering Services Quality Policy

Arab Engineers for Engineering Services (AEES) as electromechanical consumables, Instrumentation and calibration test tools supplying, calibration and repairing services provider carefully recognizes the value of its customer's satisfaction, and quality hence,

Arab Engineers for Engineering Services (AEES) maintains its quality management system according to ISO 9001/2015 requirements to exceed its customer's expectations.

Within the framework of AEES's Quality Management System, the company is committed to the following:

- Consult, communicate and respond openly to AEES's customers, employees, And other interest parties and those who work with AEES.
- Developing and maintaining a strong quality culture in which all individuals are aware of the service requirements and the impacts of their working activities.
- Continually enhance and improve AEES's quality management system to ensure that it is appropriate and effective for helping us to achieve our quality objectives.
- Train all members of staff in the needs and responsibilities of the c quality management system requirements and ensure that employees are competent and aware of the requirements.
- Work with others, our partners, suppliers, competitors and regulators to raise the standards of AEES's service, and where possible, exceed our customer's expectations.
- Complying with legal requirements and other requirements relevant to the supply of AEES's services.

AEES's Quality Policy will be reviewed periodically and implemented because the company aims to inspire confidence in our collective ability to provide high quality, services. It is worthy to mention that AEES's policy is available to the interested parties.

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Eng. Maher Fawzy El Manakhly
AEES General Manager